



Indore Institute of Science & Technology

Approved by AICTE, New Delhi, Affiliated to RGPV, Bhopal, Recognized by UGC under Section 2(f)

4.3.3 - Bandwidth of Internet Connection in the Institution 2023-2024

4.3.3 - Bandwidth of internet connection in the Institution

- ≥ 50MBPS
- 30 - 50MBPS
- 10 - 30MBPS
- 10 - 5MBPS
- < 5MBPS

HEI Input: a. > 50MBPS

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System Administrator

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[Signature]
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 Indore Institute of Science
 and Technology, Indore



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4.3.3 - Bandwidth of Internet Connection in the Institution 2023-2024

1. Introduction

High-Speed Internet facility- The institute upgraded its internet leased line (1:1) bandwidth from 35 Mbps in 2016 to 310 Mbps bandwidth, currently on the campus. In October 2018 the bandwidth was increased to 75 Mbps. In 2019, the same was upgraded to 175 Mbps. By August 2021, the bandwidth was increased to 250 Mbps, 18 Jan 2024 Institutes has upgrade the Leased line from 310 Mbps to 600 Mbps. Finally now it's increased up to 600 Mbps speed.


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4.3.3 - Bandwidth of Internet Connection in the Institution 2023-2024

2. Tax Invoice from RPNET for the month of April 2024



TAX INVOICE

(ORIGINAL FOR RECIPIENT)

INVOICE NO.: 202425-01-171

INVOICE DATE: 1-MAY-2024

Bill To,

SHAIL EDUCATION & WELFARE SOCIETY

IIST COLLEGE

RAU

INDORE

GST STATE CODE : 23 MADHYA PRADESH Customer GSTIN : Not Available

Invoice summary	
Type of Service:	Internet
Internet Bandwidth	300 Mbps 1:1
Billing period	01-04-2024 to 30-04-2024
Recurring charges	₹ 24,576.27
Central GST @ 9 %	₹ 2,211.86
State GST @ 9 %	₹ 2,211.86
Total Current Charges	₹ 29,000.00
Previous Dues	₹ .00
Total Amount Due	₹ 29,000.00

GSTIN : 23AACCR8280J1Z6	HSN/SAC: 9984	CHQ. /NEFT IN FAVOR OF - RAJESH PATEL NET SERVICES PVT. LTD.
PAN NO.: AACCR8280J		A/C NO. 004083800005501 IFSC: YESB0000040 BANK: YESBANK
CIN NO.: U64202MP2003PTC015954		

TERMS & CONDITION:

- PLEASE PAY YOUR BILL BEFORE 7TH OF THE MONTH TO AVOID DISCONNECTION.
- FOR TERMINATION & DEGRADATION OF SERVICE AT LEAST ONE-MONTH NOTICE SHOULD BE GIVEN IN PRIOR.
- VOIP IS STRICTLY PROHIBITED ON YOUR INTERNET CONNECTION.
- WE SHALL NOT BE LIABLE TO THE CUSTOMER FOR ANY LOSS, COSTS OR DAMAGE WHATSOEVER OR HOWSOEVER CAUSED, ARISING DIRECTLY OR INDIRECTLY IN CONNECTION WITH THE SERVICE/S.
- FOR ANY QUERIES PLEASE CONTACT AT +91 98930 73966, 0731-4026313

FOR RAJESH PATEL NET SERVICES PVT. LTD.

P

Rajesh Patel
AUTHORISED SIGNATORY

RAJESH PATEL NET SERVICES (P) LIMITED

10/6 M.G. ROAD, BEHIND HDFC HOUSE INDORE - 452001
PHONE: +91-731-4026313 E-MAIL: info@rpnsl.com

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4.3.3 - Bandwidth of Internet Connection in the Institution 2023-2024

3. Tax Invoice from RPNET for the month of May 2024



TAX INVOICE

(ORIGINAL FOR RECIPIENT)

INVOICE NO.: 202425-02-100

INVOICE DATE: 1-JUN-2024

Bill To,

SHAIL EDUCATION & WELFARE SOCIETY

IIST COLLEGE

RAU

INDORE

GST STATE CODE : 23 MADHYA PRADESH Customer GSTIN : Not Available

Invoice summary	
Type of Service:	Internet
Internet Bandwidth	300 Mbps 1:1
Billing period	01-05-2024 to 31-05-2024
Recurring charges	₹ 24,576.27
Central GST @ 9 %	₹ 2,211.86
State GST @ 9 %	₹ 2,211.86
Total Current Charges	₹ 29,000.00
Previous Dues	₹ .00
Total Amount Due	₹ 29,000.00

GSTIN : 23AACCR8280J126	HSN/SAC: 9984	CHQ. /NEFT IN FAVOR OF - RAJESH PATEL NET SERVICES PVT. LTD.
PAN NO.: AACCR8280J	A/C NO. 004083800005501 IFSC: YESB0000040 BANK: YESBANK	
CIN NO.: U64202MP2003PTCD15954		

TERMS & CONDITION:

- PLEASE PAY YOUR BILL BEFORE 7TH OF THE MONTH TO AVOID DISCONNECTION.
- FOR TERMINATION & DEGRADATION OF SERVICE AT LEAST ONE-MONTH NOTICE SHOULD BE GIVEN IN PRIOR.
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FOR RAJESH PATEL NET SERVICES PVT. LTD.

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4.3.3 - Bandwidth of Internet Connection in the Institution 2023-2024

4. Tax Invoice from RPNET for the month of June 2024



TAX INVOICE

(ORIGINAL FOR RECIPIENT)

INVOICE NO.: 202425-03-105

INVOICE DATE: 1-JUL-2024

Bill To,

SHAIL EDUCATION & WELFARE SOCIETY

IIST COLLEGE

RAU

INDORE

GST STATE CODE : 23 MADHYA PRADESH Customer GSTIN : Not Available

Invoice summary	
Type of Service:	Internet
Internet Bandwidth	300 Mbps 1:1
Billing period	01-06-2024 to 30-06-2024
Recurring charges	₹ 24,576.27
Central GST @ 9 %	₹ 2,211.86
State GST @ 9 %	₹ 2,211.86
Total Current Charges	₹ 29,000.00
Previous Dues	₹ .00
Total Amount Due	₹ 29,000.00

GSTIN : 23AACCR8280J1Z6	HSN/SAC: 9984	CHQ. /NEFT IN FAVOR OF - RAJESH PATEL NET SERVICES PVT. LTD.
PAN NO.: AACCR8280J		A/C NO. 004083800005501 IFSC: YESB0000040 BANK: YESBANK
CIN NO.: U64202MP2003PTC015954		

TERMS & CONDITION:

- PLEASE PAY YOUR BILL BEFORE 7TH OF THE MONTH TO AVOID DISCONNECTION.
- FOR TERMINATION & DEGRADATION OF SERVICE AT LEAST ONE-MONTH NOTICE SHOULD BE GIVEN IN PRIOR.
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- WE SHALL NOT BE LIABLE TO THE CUSTOMER FOR ANY LOSS, COSTS OR DAMAGE WHATSOEVER OR HOWSOEVER CAUSED, ARISING DIRECTLY OR INDIRECTLY IN CONNECTION WITH THE SERVICE/S.
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FOR RAJESH PATEL NET SERVICES PVT. LTD.

P

AUTHORISED SIGNATORY

RAJESH PATEL NET SERVICES (P) LIMITED

10/5 M.G. ROAD, BEHIND HDFC HOUSE INDORE - 452001
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5. Tax Invoice from ISHAN NETSOL for the month of Apr 2024 to June 2024

Ishan Netsol Private Limited

Registered Office:
B-11, Privilon, Sakoon Cross Road, Ambli - Bopal Road, Ahmedabad Gujarat 380054
Website : www.ishan technologies.com Phone : +91 0281 664 7426 & 9909047426
Email : finance@ishan technologies.com
CIN : U74900GJ2007PTC051929
GST Registration No. : 23AABCI7583C1ZR



Original for Recipient

TAX INVOICE

Customer Name & Billing Address : M/s. Shail Educational And Welfare Society IIST Campus Gram DEHARI, Rau - Pithampur Road, Opposite, Indore, Ta: Indore, Dist: Indore - 453331. State : Madhya Pradesh , State Code : 23 GSTIN :	IRN:	
	Invoice No: IE23/24-25/00251	
	Invoice Date: 01-Apr-2024	Due Date: 21-Apr-2024
	Customer Order No.: SEWS/PO/23-24/418/PR/NS/11.12.23	Date: 04-Jan-2024
Installation Address (Place of supply) : M/s. Shail educational and Welfare Society IIST Campus, Rau - Pithampur Road, Opposite, Indore, Ta: Indore, Dist: Indore - 453331. State : Madhya Pradesh , State Code : 23 GSTIN :	Billing: Quarterly	Terms of Payment: Advance
	Customer ID: 912698	Service ID: 127408
	Category of Service : Internet Telecommunication Services	Bandwidth (in Mbps): 300

Summary of Current Charges

Sr. No.	SAC	Particulars	Period	Amount (INR)
1	998422	Internet Connectivity Recurring Charge	20-Apr-2024 To 19-Jul-2024	132500.00
Total current charges excluding taxes				132500.00

Summary of taxes

		SGST @ 9% (Madhya Pradesh)		11925.00
		CGST @ 9% (Madhya Pradesh)		11925.00
		Total Taxes		23850.00
		Rounding Off		0.00

Total Current Charges including taxes

₹ 156350.00

Amount in words (INR) : Rupees One Lakh Fifty Six Thousands Three Hundred And Fifty Only

Signature Not Verified
Nidhi V Vyasa
Digitally signed by
Nidhi V Vyasa
DN: cn=Nidhi V Vyasa,
o=ISHAN Technologies,
ou=Indore

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2023-2024**

FAN No. : AABCI7583C

GST Registration No. : 23AABCI7583C1ZR

Address : Industry House, Plot No.15, Old Palasia, A.B.Road, Indore, Ta: Indore, Dist: Indore - 452001, Madhya Pradesh. State Code: 23
* Whether the tax is payable on reverse charge basis : NO

Payment Details

- Cheque / DD should be drawn in favour of "Ishan Netsol Private Limited"
- Payments can be made via electronic transfer / wire transfer as per the following terms:
Beneficiary Name : Ishan Netsol Private Limited
Bank Name and Address : Axis Bank Limited, Ahmedabad(GJ), Trishul-Opposite, Samartheshwar Temple, Low Garden, Ellis Bridge, Ahmedabad-380006
Bank Account No. : 920020008665732
Account Type : Current Account
Branch Code : 003
IFS Code : UTIB0000003
- TDS Certificate is to be issued in favour of "Ishan Netsol Private Limited"
- Total amount due should be paid on or before the due date as specified in the invoice. In the event of non payment of total amount due with in the due date, a penalty of 2.5% per month or INR 250/- whichever is higher shall be levied in the next Invoice.

Terms and Conditions

- Provision of service is subject to terms and conditions printed on the Customer Application Form (CAF) as amended time to time and commercial code of the company.
- Bill will be sent for the respective billing period at the billing address mentioned in CAF only. Any change in billing address should be communicated immediately to Bill Desk of ISHAN by dialling 02816647426 & 9909047426 or sending and email to finance@ishanitech.biz and submit the proof of your new address.
- Part payment shall not be acceptable
- All contents of this bill will be deemed correct if you don't inform us of any discrepancy within the 7 days from the date of issuance of Invoice.
- Any dispute / query in relation to GST input credit of the invoice shall be raised in writing on or before end of the subsequent month of the invoice. Ishan shall not be responsible for non-availability of GST credit if the dispute / query is not raised with in given timeline. Customer is liable to make the full payment of invoice irrespective of any dispute / query raised. Ishan shall give credit to the customer, if any, on resolution of dispute / query raised by the customer within given timelines.
- Company has the right to suspend the services/connection in case of non-payment of bill within the due date. The company will not be liable for consequential loss of third party claims resulting from termination of service due to non-payment. The company reserves the right to call for additional settlement charges from customer upon termination of service.
- Bounced cheque charges shall be levied @ INR 300 per instance.
- Appellate authority : appellategujarat@ishantechnologies.com.
- Charges shall be payable irrespective of termination / cancelation / degradation during the invoice period.
- Any Govt. clearance required for installation / Commissioning of any services shall be client's responsibility.
- Payment made against the invoice shall not be refunded back.
- Any dispute arising due to invoice, CAF, service, other terms and condition or incidental thereof by any of the parties, the same shall be referred to the Sole arbitrator to be appointed by Ishan Netsol Private Limited ("Ishan") only, and customer has no objection to the appointment of such Sole Arbitrator by the Ishan. The Arbitration Proceedings shall be governed by Arbitration and Conciliation Act, 1996 and the Place and venue of Arbitration shall be fixed by the Arbitrator.
- Subject to Rajkot jurisdiction.

This is computer generated invoice.


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4.3.3 - Bandwidth of Internet Connection in the Institution 2023-2024

6. Sample Agreement copy from Ishanet sol for the reference.

The form is a 'Customer Application Form' from Ishanet. It contains the following handwritten details:

- Name of Individual:** First Name: [Blank], Middle Name: [Blank], Last Name: [Blank]
- Date of Birth:** [Blank]
- Nationality:** Indian
- Name of Organization:** SHAIL EDUCATIONAL AND WELFARE ISIPRIMERY
- Customer Category:** [Blank]
- Phone Number:** 98260 16090

Contact Type	Name	Contact Number	Address
General	PUNEETS DUGGAL	4010570	[Blank]
Technical	MILESH NIAK	4010515	System Administrator iist@iist.ac.in

Service Installation Address:
INDORE INSTITUTE OF SCIENCE AND TECHNOLOGY
RAJ PITHAMPUR ROAD, INDORE
INDORE 453331

[Signature]
System Administrator




[Signature]
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4.3.3 - Bandwidth of Internet Connection in the Institution 2023-2024



Customer APPLICATION FORM

* Number of Connections: * Band (Mbps/GBps):

* Internet Port Speed: Mbps Kbps Mbps

* Type of access: Dedicated LL Broadband

* Broadband Speed: _____

Line type: DSAM

(1) SMART & PLAN ONLY (2) NO PLAN (3) NO PLAN

* Line Details: Provided by customer
 Installation by INPL dedicated to customer & owned by customer
 Installed by INPL on shared basis & owned by INPL

* Details of LL: Make: _____ Model: _____

* Any returnable equipments at end of Service: _____

* Static IP required: Yes No

Sl. No.	Chq/CD/PO No.	Chq/CD No.	Amount	Date	Bank Name	Branch	City
	NITEST MAIL	982601690					

CUSTOMER DECLARATION

I hereby declare that I am an individual person who is not a government employee and am applying for the service of the company for my personal use. I hereby declare that I am not a government employee and am applying for the service of the company for my personal use. I hereby declare that I am not a government employee and am applying for the service of the company for my personal use. I hereby declare that I am not a government employee and am applying for the service of the company for my personal use. I hereby declare that I am not a government employee and am applying for the service of the company for my personal use.

Name of Account Manager / Sales Executive: _____ City: _____

Name of Reseller / Channel: _____ City: _____

Signature of Account Manager/Sales Executive/Channel/Reseller: _____

CUSTOMER DECLARATION

I hereby declare that I am an individual person who is not a government employee and am applying for the service of the company for my personal use. I hereby declare that I am not a government employee and am applying for the service of the company for my personal use. I hereby declare that I am not a government employee and am applying for the service of the company for my personal use. I hereby declare that I am not a government employee and am applying for the service of the company for my personal use. I hereby declare that I am not a government employee and am applying for the service of the company for my personal use.

Name of Account Manager / Sales Executive: _____ City: _____

Name of Reseller / Channel: _____ City: _____

Signature of Account Manager/Sales Executive/Channel/Reseller: _____

[Signature]
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4.3.3 - Bandwidth of Internet Connection in the Institution
2023-2024

Agreement for Fixed Line Services

Customer Name SHAIL EDUCATIONAL AND WELFARE SOCIETY	
Customer Address and Contact Information	
Address	IIST CAMPUS, OPP IIM INDORE, RAU-PITHAMPUR ROAD
Building	
Street	
Locality	INDORE
City	
District	
State	MP
Pin Code	493321

Product Applicable: a Internet Leased Line (ILL)

These terms & conditions ("T&Cs") are appended as an Exhibit to Product CAF.

1. STATUS OF T&Cs
This T&Cs shall be supplementary to the CAF signed by the Users and/or the Customer and provisions of this Agreement shall be supplementary to, and shall not override, the terms and conditions contained in the CAF.

2. SPECIAL CONDITIONS
The Product Terms & Conditions (PTC) shall be the specific conditions attached to the CAF to which this is an Exhibit.

3. RIGHTS AND OBLIGATIONS OF THE PARTIES:

3.1 Ishan hereby agrees and confirms that it shall provide the Services to the Customer.

3.2 The Customer agrees and confirms that the Customer shall:
 (i) Pay the bills for the Services offered by Ishan on or before the due dates for all the connections held by the Customer from time to time.
 (ii) Not do or omit to do any act, which may adversely affect Ishan or otherwise prejudices any rights of Ishan under this Agreement and or under the CAF.

3.3 The Customer agrees to abide by all the requirements of applicable laws, rules, regulations and other administrative/judicial/quasi-judicial orders/directions of the concerned authorities (Central/State/Local) as may be necessary to perform the Customer's respective rights and obligations hereunder and shall co-operate with Ishan for proper compliance with all such statutory requirements.

3.4 Ishan may require the Customer to fill out a separate form/application for availing any specific Services or any additional services / products as may be offered by Ishan to its Customers.

3.5 **Suspension of Services**
From time to time Ishan shall be entitled to suspend the services if the services require time out for maintenance, modification, up-gradation or testing of the Network. In the interest of security and integrity of the Network, Ishan shall also be entitled to suspend the Services, if required at any time without giving any notice to the Customer/subscriber. Ishan shall strive to keep all such suspensions to a minimum.

4. Terms for use of Services:

4.1 Customer shall use the Services in accordance with this Agreement, all applicable laws, regulations, circulars, directives and all relevant codes of practice.

4.2 Customer shall not:

Confidential
Page 1 of 7

Wishy
System Administrator

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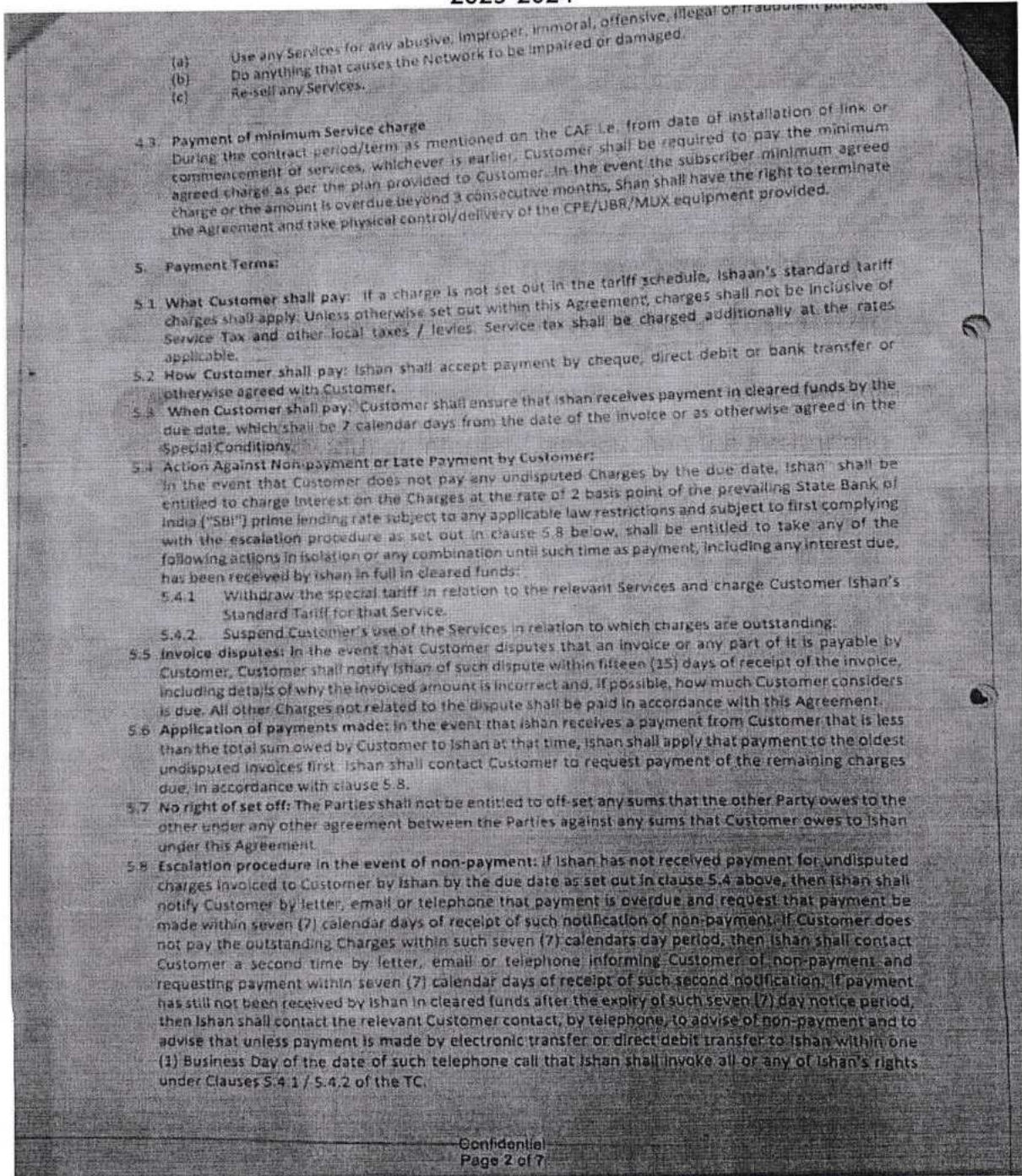


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**4.3.3 - Bandwidth of Internet Connection in the Institution
2023-2024**



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**4.3.3 - Bandwidth of Internet Connection in the Institution
2023-2024**

5.9. Ishan shall agree with Customer on the method of advance payment and the payment process for each User connection. Ishan shall be entitled to temporarily suspend connection in the event the Customer dues remain unpaid beyond thirty (30) days from the date of credit limit exceeding the pre-agreed credit limit and/or amount due date.

6.10 Any Customer Premises Equipment ("CPE") provided by Ishan, if not purchased by Customer, shall be the property of Ishan and Customer shall not encumber or cause to have a lien on such equipment. Ishan shall be entitled to, and Customer shall be required to, assist Ishan in any inspection or maintenance of the CPE and/or have its issuers inspect the CPE.

6.2. **Fixed Line Services**
Internet Leased Line services (ILL) shall be provided by Ishan in accordance with its license and Customer MUST not carry out any activity within the Network provided by Ishan which violates a provision of law or DOT License Conditions.

7. **IP Address allocation**
Ishan shall, at its discretion, allocate IP Address to Internet Leased Line (ILL) customer or end user which Customer or end user shall only use to access the network and use the services. Ishan shall be entitled to reallocate or change IP Address as a result of changes in applicable law or instructions from the Regulatory Authorities. In such event, Ishan shall exercise all reasonable efforts to minimize any disruption to Customer or End User.

8. **Delivery of Services:**

8.1 **Engaging Process:** Customer shall engage Ishan for Services by submitting a Customer Application Form (CAF) through Ishan's representative. Customer shall accurately fill all fields set out in the said Form and shall offer genuine information.

8.2 **Accepted Orders are binding:** Accepted Orders are binding on the Parties from acceptance of Customer Application Form by Ishan ("Order Acceptance") and therefore Ishan shall supply and Customer shall accept all Services set out in an Accepted Order.

8.3 **Unauthorized Orders:** In the event that Customer receives a notice of acceptance or rejection or a request for further information about a CAF that Customer believes was submitted without Customer's authorization, Customer shall notify Ishan immediately. Customer shall not be required to accept Equipment delivered under such unauthorized CAF provided that Customer has notified Ishan within 24 hours of receipt of the notice of acceptance or request for further information that the Order is unauthorized.

9. **Term and Termination:**

9.1 **Term:** This Agreement shall be valid for the period as mentioned on CAF or commencing from the date of order provisioning ("Effective Date") unless terminated by either Party. On completion of the period, the contract shall be automatically renewed on the same terms and conditions unless otherwise agreed to by both the parties at least 1 month prior to the expiry of term.

9.2 **Terminating due to notice:** Either Party shall have the right to terminate the Agreement by serving with ONE (1) month's written notice of termination. In case Customer decides to exit before the contract period, it has to pay all OTC & ARC charges for the balance number of months in advance before exiting.

9.3 **Terminating due to insolvency:** The Parties shall each have the right to terminate the Agreement with immediate effect (by serving written notice of termination to the other Party) if the other Party becomes insolvent.

9.4 **Terminating due to breach:** In the event that either Party considers the other Party to be in material breach of its obligations under the Agreement, and that breach is capable of being remedied, the

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affected Party shall write to the other Party... remedies the breach within thirty (30) calendar days of the date of such... breach is not remediable or in the event that if remediable, such breach has not been remedied within thirty (30) calendar days of the date of notice, then the affected Party shall have the right to terminate the Agreement immediately on written notice to the Party in breach.

9.3. Terminating due to late payment: in the event that Customer fails to pay any Charges due within thirty (30) calendar days of the payment due date, Ishaan shall be entitled to terminate this Agreement.

10. Confidentiality:

10.1 Confidentiality of this Agreement. The Agreement and any information that Ishaan has provided to Customer or that Customer has provided to Ishaan with regard to the Services, that is not publicly available, is confidential between Customer and Ishaan. The Parties may only disclose information to its respective employees on a need-to-know basis for the purposes of complying with their respective obligations under this Agreement, and to no other third party, unless otherwise agreed in writing by the Parties, save that Ishaan shall have the additional rights of disclosure as set out in clause 10.3 below.

10.2 Records of Customer Information: Ishaan shall be entitled to keep records of Customer Information, which Ishaan shall use to perform Ishaan's obligations under this Agreement, and for related purposes.

10.3 Disclosure of Customer information to third parties: Ishaan shall be entitled to disclose relevant Customer Information for any other information that Ishaan is required to disclose as a consequence of legislation, by order of any court of competent jurisdiction, by the Regulatory Authorities or any other statutory or regulatory authority or law enforcement agencies or to the following third parties:

10.3.1 legal or regulatory authorities, government or security agencies;

10.3.2 any other third parties to whom, in Ishaan's reasonable opinion, it is necessary to disclose such information to enable Ishaan to fulfil its obligations under this Agreement.

11. Liability:

11.1 Exclusions of Liability: Save for Customer's liability to pay usage charges, neither Party accepts liability to the other for the following:

11.1.1 loss of profit, business, revenue, opportunity, goodwill or anticipated savings;

11.1.2 Any indirect, incidental, special or consequential loss; and these are expressly excluded.

11.2 Limitation of Liability: The Parties exclude liability to each other in the event that a Party cannot perform its obligations under this Agreement due to events which are outside of that Party's control, and which could not have been avoided by that Party exercising all reasonable efforts. Neither Party shall be liable to the other Party if they are prevented from performing its obligations under this Agreement due to acts of war or terrorism or as a result of the implementation of Emergency Planning Measures.

11.3 The aggregate liability of any Party ("First Party") to another Party ("Other Party") in respect of all claims for liabilities arising under the Agreement shall not exceed the aggregate value of the issued Orders in a period of 12 months provided that such limitation shall not apply to claims arising pursuant to Clause 12.2 (a), (b), (c), (d).

12. INDEMNITY:

Each Party (the *Indemnifying Party*) undertakes to indemnify, defend and hold harmless the other Party and its directors, officers, employees, representatives and agents (each, an *Indemnified Party*) to the fullest extent permitted under applicable law from and against any and all charges, expenses, fines, penalties, demands etc. (collectively, *Losses*) resulting from, arising out of or in connection with a [Material Breach] by the indemnifying Party or any misrepresentation or misstatement by the indemnifying Party in this Agreement.

12.1 Clause shall not apply in respect of:

(a) any liability for death or personal injury resulting from the negligence of an indemnifying Party;

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affected Party shall write to the other Party within thirty (30) calendar days of the date of such letter. If the affected Party does not remedy the breach within thirty (30) calendar days of the date of such letter, or if the breach is not remediable, such breach has not been remedied within thirty (30) calendar days of the date of notice, then the affected Party shall have the right to terminate the Agreement immediately on written notice to the Party in breach.

10.5 Terminating due to late payment: In the event that Customer fails to pay any Charges due within thirty (30) calendar days of the payment due date, Ishan shall be entitled to terminate the Agreement.

10. Confidentiality:

10.1 Confidentiality of This Agreement: The Agreement and any information that Ishan has provided to Customer or that Customer has provided to Ishan with regard to the Services, that is not publicly available, is confidential between Customer and Ishan. The Parties may only disclose information to its respective employees on a need-to-know basis for the purposes of complying with their respective obligations under this Agreement, and to no other third party, unless otherwise agreed in writing by the Parties, save that Ishan shall have the additional rights of disclosure as set out in clause 10.3 below.

10.2 Records of Customer Information: Ishan shall be entitled to keep records of Customer Information, which Ishan shall use to perform Ishan's obligations under this Agreement, and for related purposes.

10.3 Disclosure of Customer Information to third parties: Ishan shall be entitled to disclose relevant Customer Information for any other information that Ishan is required to disclose as a consequence of legislation, by order of any court of competent jurisdiction, by the Regulatory Authorities or any other statutory or regulatory authority or law enforcement agencies or to the following third parties:

10.3.1 legal or regulatory authorities, government or security agencies;

10.3.2 any other third parties to whom, in Ishan's reasonable opinion, it is necessary to disclose such information to enable Ishan to fulfill its obligations under this Agreement.

11. Liability:

11.1 Exclusions of Liability: Save for Customer's liability to pay usage charges, neither Party accepts liability to the other for the following:

11.1.1 loss of profit, business, revenue, opportunity, goodwill or anticipated savings;

11.1.2 Any indirect, incidental, special or consequential loss, and these are expressly excluded.

11.2 Limitation of Liability: The Parties exclude liability to each other in the event that a Party cannot perform its obligations under this Agreement due to events which are outside of that Party's control, and which could not have been avoided by that Party exercising all reasonable efforts. Neither Party shall be liable to the other Party if they are prevented from performing its obligations under this Agreement due to acts of war or terrorism or as a result of the implementation of Emergency Planning Measures.

11.3 The aggregate liability of any Party ("First Party") to another Party ("Other Party") in respect of all claims for liabilities arising under the Agreement shall not exceed the aggregate value of the Issued Orders in a period of 12 months provided that such limitation shall not apply to claims arising pursuant to Clause 12.2 (a), (b), (c), (d).

12. INDEMNITY:

Each Party (the *Indemnifying Party*) undertakes to indemnify, defend and hold harmless the other Party and its directors, officers, employees, representatives and agents (each, an *Indemnified Party*) to the fullest extent permitted under applicable Law from and against any and all charges, expenses, fines, penalties, demands etc. (collectively, *Losses*) resulting from, arising out of or in connection with a [Material Breach] by the Indemnifying Party or any misrepresentation or misstatement by the Indemnifying Party in this Agreement.

2.1 Clause shall not apply in respect of:

(a) any liability for death or personal injury resulting from the negligence of an Indemnifying Party.

Confidential
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System Administrator
IIST/IIP/IIMR



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(b) any liability for fraudulent misrepresentation, without default or gross negligence by an indemnifying Party;

(c) any breach of the Intellectual Property rights of an indemnified Party or a breach of the confidentiality obligations under this Agreement; and

(d) Any other liability that cannot be lawfully excluded.

13. IMPLEMENTATION OF APPLICABLE LAW COMPLIANCE
Customer agrees that Ishan has to adhere to the licensing terms and conditions laid down by the Department of Telecommunication ("DOT"), Ministry of Communication and Information Technology ("MOCIT"), Government of India ("GOI") and other Applicable Law and Government compliance with regard to the Services and shall co-operate with Ishan with regard to its compliance requirements and provide any information as is requested by Ishan and Ishan shall have the right to enforce its rights and claim damages and penalties as may be imposed by security agencies on Ishan for which Customer is solely responsible.

14. General Provisions:

14.1 Notices: All notices to be served by Customer under this Agreement shall be in writing and sent to the Ishan Netsol Pvt. Ltd., Nakshatra IV, 2nd Floor, Dr. Radhakrishnan Road, Nr. Kathiyawan Gymkhana, Rajkot - 360001, Gujarat, India or any other address Ishan directs Customer to use from time to time. Ishan shall send all notices to Customer at Customer's registered office unless Customer's Authorized Person(s) notifies Ishan of a change to such address.

14.2 Survival of terms: Termination of the Agreement for any reason shall be without prejudice to any other rights or remedies a Party may be entitled to at law or under the Agreement and shall not affect any accrued rights or liabilities of either Party nor the coming into force or the continuance in force of any provision of the Agreement which is expressly or by implication intended to come into or continue in force on or after such termination.

15. All the conditions put under the Client- PO is acceptable to SENS and Runtorn Information Ichan Netsol Pvt Ltd

Signature of the Parties	Signatures
Name of Customer	<i>[Signature]</i> 03/01/24 MR. PUNEET. S. DUGGAL Information Ichan Netsol Pvt Ltd
	Name:
	Designation:
	Place: INDORE
	Date: 03/01/2024
Ishan Netsol Private Limited	Signatures
	<i>[Signature]</i> PANKAJ GERIYA
	Name:
	Designation:
	Place: INDORE
	Date: 03/01/2024

Appendix-I
T&Cs Definitions

In this Agreement, unless the context requires otherwise, the following terms shall have the meaning as assigned to them herein below:

[Signature]
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7. List of Wifi access point in the campus

Wi-Fi no.	Configuration	Date of Purchase	Location	Department
WAP-011	AC 150-NXP-B/G/N- with integrated Ant & Giga POE	08-Sep-12	Boys Hostel	Boys Hostel
WAP-012	AC 150-NXP-B/G/N- with integrated Ant & Giga POE	08-Sep-12	Boys Hostel	Boys Hostel
WAP-013	AC 150-NXP-B/G/N- with integrated Ant & Giga POE	08-Sep-12	Girls Hostel	Girls Hostel
WAP-014	AC 150-NXP-B/G/N- with integrated Ant & Giga POE	08-Sep-12	Girls Hostel	Girls Hostel
WAP-015	AC 150-NXP-B/G/N- with integrated Ant & Giga POE	08-Sep-12	Girls Hostel	Girls Hostel
WAP-016	AC 150-NXP-B/G/N- with integrated Ant & Giga POE	08-Sep-12	Girls Hostel	Girls Hostel
WAP-017	AC 150-NXP-B/G/N- with integrated Ant & Giga POE	08-Sep-12	Staf Building	Staf Building
WAP-018	AC 150-NXP-B/G/N- with integrated Ant & Giga POE	08-Sep-12	Staf Building	Staf Building
WAP-019	AC 150-NXP-B/G/N- with integrated Ant & Giga POE	08-Sep-12	IIST Building-Back	IIST
WAP-020	AC 150-NXP-B/G/N- with integrated Ant & Giga POE	08-Sep-12	IIST Building-Back	IIST
WAP-021	AC 150-NXP-B/G/N- with integrated Ant & Giga POE	08-Sep-12	IIST Building-Back	IIST
WAP-022	AC 150-NXP-B/G/N- with integrated Ant & Giga POE	08-Sep-12	IIST Building-Back	IIST
WAP-023	AC 150-NXP-B/G/N- with integrated Ant & Giga POE	08-Sep-12	IIST Building-Left	IIST
WAP-024	AC 150-NXP-B/G/N- with integrated Ant & Giga POE	08-Sep-12	IIST Building-Left	IIST
WAP-025	AC 150-NXP-B/G/N- with integrated Ant & Giga POE	08-Sep-12	IIST Building-Left	IIST
WAP-026	AC 150-NXP-B/G/N- with integrated Ant & Giga POE	08-Sep-12	IIST Building-Right	IIST
WAP-027	AC 150-NXP-B/G/N- with integrated Ant & Giga POE	08-Sep-12	IIST Building-Right	IIST
WAP-028	AC 150-NXP-B/G/N- with integrated Ant & Giga POE	08-Sep-12	IIST Building-Principal Office	IIST
WAP-029	AC 150-NXP-B/G/N- with integrated Ant & Giga POE	08-Sep-12	IIST Building-Principal Office	IIST

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WAP-030	AC 150-NXP-B/G/N- with integrated Ant & Giga POE	08-Sep-12	IIST Building-Admin	IIST
WAP-031	AC 150-NXP-B/G/N- with integrated Ant & Giga POE	08-Sep-12	IIST Building-Admin	IIST
WAP-032	AC 150-NXP-B/G/N- with integrated Ant & Giga POE	08-Sep-12	IIST Building-A-Block	IIST
WAP-033	AC 150-NXP-B/G/N- with integrated Ant & Giga POE	08-Sep-12	IIST Building-C-Block	IIST
WAP-034	AC 150-NXP-B/G/N- with integrated Ant & Giga POE	08-Sep-12	IIST Building-Top of Terrace	IIST
WAP-035	AC 150-NXP-B/G/N- with integrated Ant & Giga POE	08-Sep-12	IIST Building-Top of Terrace	IIST
WAP-036	AS525-BGN	08-Sep-12	Store-Not working	CSE Department
WAP-037	AS525-BGN	08-Sep-12	Store-Not working	CSE Department
WAP-038	AS525-BGN	08-Sep-12	Store-Not working	CSE Department
WAP-039	AS525-BGN	08-Sep-12	Store-Not working	CSE Department
WAP-040	AS525-BGN	08-Sep-12	Store-Not working	CSE Department
WAP-041	AS525-BGN	08-Sep-12	Store-Not working	CSE Department
WAP-042	AS525-BGN	08-Sep-12	Store-Not working	CSE Department
WAP-043	AS525-BGN	08-Sep-12	Store-Not working	CSE Department
WAP-044	D-Link Wi-Fi Router DIR-878	28-May-18	Admin	IIST
WAP-045	D-Link Wi-Fi Router DIR-878	28-May-18	Guest House	Guest House
WAP-046	D-Link Wi-Fi Router DIR-878	28-May-18	DG Office	IIST


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WAP-047	D-Link Wi-Fi Router DIR-878	28-May-18	Naveen Sir Cabin	IIST
WAP-048	D-Link AC WiFi Router 1900	18-Aug-18		
WAP-049	D-Link AC WiFi Router 1900	26-Mar-19		
WAP-050	Fortinet FAP 221E-D Indoor Wireless AP-Dual Radio	25-Nov-19	Seminar-02	IIST
WAP-051	Fortinet FAP 221E-D Indoor Wireless AP-Dual Radio	25-Nov-19	Seminar-02	IIST
WAP-052	Fortinet FAP 221E-D Indoor Wireless AP-Dual Radio	25-Nov-19	Seminar-02	IIST
WAP-053	Fortinet FAP 221E-D Indoor Wireless AP-Dual Radio	25-Nov-19	Seminar-02	IIST
WAP-054	D-Link DAP 2680 Access Point	19-Feb-22	Seminar No -1	IIST
WAP-055	D-Link DAP 2680 Access Point	19-Feb-22	Seminar No -1	
WAP-056	D-Link DAP 2680 Access Point	19-Feb-22	Seminar No -1	
WAP-057	D-Link DAP 2680 Access Point	19-Feb-22	Seminar-2	
WAP-058	D-Link DAP 2680 Access Point	19-Feb-22	Seminar-2	
WAP-059	D-Link DAP 2680 Access Point	19-Feb-22	Seminar-2	
WAP-060	D-Link DAP 2680 Access Point	19-Feb-22	Computer Center "C" Block	
WAP-061	D-Link DAP 3666 Access Points	19-Feb-22	Boys Hostel	
WAP-062	D-Link DAP 3666 Access Points	19-Feb-22	Boys Hostel	
WAP-063	D-Link DAP 3666 Access Points	19-Feb-22	Boys Hostel	
WAP-064	D-Link DAP 3666 Access Points	19-Feb-22	Girls Hostel	
WAP-065	D-Link DAP 3666 Access Points	19-Feb-22	Girls Hostel	
WAP-066	D-Link DAP 3666 Access Points	19-Feb-22	Girls Hostel	
WAP-067	Dual Band POE Access Point DAP-2680 Indoor Wireless	26-Nov-22	C-Block FF	IIST

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WAP-068	Dual Band POE Access Point DAP-2680 Indoor Wireless	26-Nov-22	C-Block GF	IIST
WAP-069	Dual Band POE Access Point DAP-2680 Indoor Wireless	26-Nov-22	C-Block SF	IIST
WAP-070	Dual Band POE Access Point DAP-2680 Indoor Wireless	26-Nov-22	A-Block GF	IIST
WAP-071	Dual Band POE Access Point DAP-2680 Indoor Wireless	26-Nov-22	A-Block FF	IIST
WAP-072	Dual Band POE Access Point DAP-2680 Indoor Wireless	26-Nov-22	A-Block SF	IIST
WAP-073	Dual Band POE Access Point DAP-2680 Indoor Wireless	26-Nov-22	B-Block GF	IIST
WAP-074	Dual Band POE Access Point DAP-2680 Indoor Wireless	26-Nov-22	B-Block FF	IIST
WAP-075	Dual Band POE Access Point DAP-2680 Indoor Wireless	26-Nov-22	B-Block SF	IIST
WAP-076	Dual Band POE Access Point DAP-2680 Indoor Wireless	26-Nov-22	Cafeteria	IIST
WAP-077	Dual Band POE Access Point DAP-2680 Indoor Wireless	26-Nov-22	Audi-2	IIST
WAP-078	Dual Band POE Access Point DAP-2680 Indoor Wireless	26-Nov-22	Audi-2	IIST
WAP-079	Dual Band POE Access Point DAP-2680 Indoor Wireless	26-Nov-22	Cafeteria	IIST
WAP-080	Dual Band POE Access Point DAP-2680 Indoor Wireless	26-Nov-22	Seminar Hall-I	IIST
WAP-081	Dual Band POE Access Point DAP-2680 Indoor Wireless	26-Nov-22	Seminar Hall-II	IIST
WAP-082	Dual Band POE Access Point DAP-2680 Indoor Wireless	26-Nov-22	Seminar Hall-II	IIST
WAP-083	Dual Band POE Access Point DAP-2680 Indoor Wireless	26-Nov-22	CDS Cell	IIST
WAP-084	Dual Band POE Access Point DAP-2680 Indoor Wireless	26-Nov-22	A-Block GF Civil Dept.	IIST
WAP-085	Ubiquiti Wi-Fi Access Point UG Long Range	28-Mar-24	Corridor	IIST
WAP-086	Ubiquiti Wi-Fi Access Point UG Long Range	28-Mar-24	Corridor	IIST
WAP-087	Ubiquiti WiFi Access Point UG Long Range	28-Mar-24	Corridor	IIST
WAP-088	Ubiquiti WiFi Access Point UG Long Range	28-Mar-24	Corridor	IIST

W. Kumar
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WAP-089	Ubiquiti WiFi Access Point UG Long Range	28-Mar-24	Corridor	IIST
WAP-090	Ubiquiti WiFi Access Point UG Long Range	28-Mar-24	Corridor	IIST
WAP-091	Ubiquiti WiFi Access Point UG Long Range	28-Mar-24	Corridor	IIST
WAP-092	Ubiquiti WiFi Access Point UG Long Range	28-Mar-24	Corridor	IIST
WAP-093	Ubiquiti WiFi Access Point UG Long Range	28-Mar-24	Corridor	IIST

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